

ACDC Project Survey – Privacy Statement

Why is this survey being done?

This survey helps to understand how yourself and others in your community are doing in terms of wellbeing and mental health. Asking the same survey questions across diverse Australian communities will provide a good understanding of what issues are impacting on people and what is needed to improve people's wellbeing. The survey results might also help us to understand if more services are needed, or if people in your community need more support.

The survey can take up to 30 minutes, but if you don't have much time today it can take just a few minutes, and you can stop the survey whenever you like. You can also complete the survey online by yourself, in an interview with People Connectors, and on paper.

Who are we?

We are a team of researchers who are partners with the ACDC Project. We work for the Centre for Social Impact (CSI), the University of Western Australia, and are evaluating the ACDC program and conducting research about support needs in communities.

Will you need personal information from me?

No. We do not need to collect your name or address to complete the survey, and you can skip questions if you like. At the end of the survey, we will ask if we can contact you for another conversation. If you are interested, you can provide contact details then. And any information you provide will only be used for the reasons you have agreed to.

Will the information I provide stay private and secure?

Yes. CSI operates with a Research and Ethics Committee which means we need to store, manage, and use information in a way that ensures your privacy at all times, and we take that very seriously. There will be no way for the researchers running this survey to find out who has completed this survey, unless you agree to give your details for a follow up conversation (which may be shared with the research team only).

All information is securely stored in a way that protects it from misuse and loss and from being accessed, changed, or shared with people who should not have access to the data. Your data will be protected in accordance with the Privacy Act 1988 and the principles of the Privacy Amendment (Enhancing Privacy Protection) Act 2012. Your data will be kept for 7 years in line with the WA University Sector Disposal Authority (WAUSDA) guidelines. It will be stored on a secure Institutional Research Data Store at the University of Western Australia.

How will we use this information?

CSI will analyse the survey results and produce summary findings. This will be shared with the ACDC project team, and any community and mental health services or funding organisations that want to better understand community need for mental health services. The results may also be shared in published academic journals. The CSI will never share any personal information about you (such as your phone number or email address) with anyone outside of the research team.

What if I change my mind?

You have the right to choose not to answer any question in this survey (by skipping the question or ticking 'prefer not to say'). If you change your mind and don't want to participate anymore, simply exit the survey. You can also use the 'back' function within the survey to go back and change or delete any answers. If you have already submitted your survey, we won't know which survey response is yours, so we will not be able to delete it.

How can I make a complaint?

The Human Research and Ethics Committee at the University of Western Australia has approved this research. If you are thinking about participating in this survey or you agree to participate, you can raise questions or issues with the researchers at any time (see Lisette's contact details below). If you're not happy with the response of the researchers, you can make a complaint by contacting the Human Ethics office at the University of Western Australia on (08) 6488 4703 or by emailing humanethics@uwa.edu.au

What if I have more questions?

You can read more about the project at www.acdc.org.au. You are also welcome to email your questions about the ACDC project to acdc@cmha.org.au. If you have questions about this survey and how findings will be used, please email Lisette Kaleveld on Lisette.Kaleveld@uwa.edu.au

Privacy statement

The Centre for Social Impact, based at the University of Western Australia, is committed to act responsibly in the collection, management, storage, and use of personal information in accordance with the requirements of the Human and Research Ethics Committee based at the University, as well as with principles outlined in the Privacy Amendment (Enhancing Privacy Protection) Act 2012.

www.acdc.org.au/privacy

